Maine Bureau of Insurance Form Filing Requirements Checklist

QUALIFIED STAND ALONE DENTAL – GROUP (H10G.001) and INDIVIDUAL (H10I.001)

Inside and Outside the Marketplace

For Plans Issued On or After January 1, 2020

(Revised 3/27/2018)

Confirm compliance and IDENTIFY the LOCATION (Page Number, Section, Paragraph, etc.) of the STANDARD in the last column. N/A: Check this box if a contract does not have to meet this requirement and EXPLAIN WHY in the last column.

State Benefit/Provision and/or ACA Requirement	State Law/Rule and/or Federal Law	State Description of Requirement and/or ACA Description of Requirement	N/A →	CONFIRM COMPLIANCE AND IDENTIFY LOCATION OF STANDARD IN FILING & EXPLAIN IF REQUIREMENT IS NOT APPLICABLE				
GENERAL SUBMISSIO	GENERAL SUBMISSION REQUIREMENTS							
Electronic (SERFF) Submission Requirements	<u>§2412 (2)</u>	All filings must be filed electronically, using the <u>NAIC</u> System for Electronic Rate and Form Filing (SERFF). See http://www.serff.com .						
FILING FEES		\$20.00 for Rate filings, rating rules filings, insurance policy, forms, riders, endorsements and certificates. See General Instructions page in SERFF for additional information on filing fee structure. Filing fees must be submitted by EFT in SERFF at the time of submission of the filing. All filings require a filing fee unless specifically excluded per 24-A M.R.S.A. §4222(1), and/or are a required annual report.						
Grounds for disapproval	24-A M.R.S.A. §2413	Seven categories of the grounds for disapproving a filing.						
Readability	<u>§2441</u>	Minimum of 50. Riders, endorsements, applications all must be scored. They may be scored either individually or in conjunction with the policy/certificate to which they will be attached. Exceptions: Federally mandated forms/language, Groups > 1000,						

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		Group Annuities as funding vehicles. Scores must be entered on form schedule tab in SERFF.		
Variability of Language	24-A M.R.S.A.	Forms with variable bracketed information must include all the		
Variability of Language				
	<u>§2412</u>	possible language that might be placed within the brackets. The		
	00440	use of too many variables will result in filing disapproval as		
	<u>§2413</u>	Bureau staff may not be able to determine whether the filing is		
		compliant with Maine laws and regulations.		
GENERAL POLICY P.	ROVISIONS			
GENERAL FOLICITY	KO VISIONS			
Free look period	24-A M.R.S.A.	10 day free look.		
(Individual Only)	<u>§2717</u>		_	
General format	24-A M.R.S.A.	Readability, term of policy described, cost disclosed, form		
	<u>§2703</u>	number in bottom left corner.	_	
Grace Period	24-A M.R.S.A.	There shall be a provision that a grace period of 31 days will be		
	§2809-A	granted for the payment of each premium falling due after the	_	
		first premium, during which grace period the policy shall		
	§2707	continue in force.		
	<u></u>			
	Bulletin 288			
Legal actions	24-A M.R.S.A.	No action can be brought to recover on the policy prior to the		
	§2828	expiration of sixty days after written proof of loss has been		
		furnished in accordance with the requirements of the policy. No		
	§2715	such action shall be brought after the expiration of 3 years (for		
	<u>3-1-5-</u>	individual plans) (2 years for group plans) after the time written		
		proof of loss is required to be furnished.		
Notice of Rate Increase	24-A M.R.S.A.	Requires that insurers provide a minimum of 60 days written		
	<u>§2839</u>	notice to affected policyholders prior to a rate filing for		
	1,200	individual health insurance or a rate increase for group health		
	§2735-A	insurance. It specifies the requirements for the notice. See these		
	3270012	sections for more details. Reasonable notice must be provided for		
		other types of policies.		
Outline of Coverage –	Rule 755, Sec. 7(N)			
Dental Requirements	22010 100, 000. 1(11)	issued in connection with dental plan policies and certificates.		
2 chai requirements		The items included in the outline of coverage must appear in the		
		sequence prescribed:		
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- (1) Read Your [Policy][Certificate] Carefully—This outline of coverage provides a very brief description of the important features of your policy. This is not the insurance contract, and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is, therefore, important that you READ YOUR[POLICY][CERTIFICATE] CAREFULLY!
- (2) [A brief specific description of the benefits. The description of benefits shall be stated clearly and concisely, and shall include a description of any deductible or copayment provisions applicable to the benefits described.]
- (3) [A description of any policy provisions that exclude, eliminate, restrict, reduce, limit, delay, or, in any other manner, operate to qualify payment of the benefits described in Paragraph (2) above.]
- (4) [A description of policy provisions respecting renewability or continuation of coverage, including age restrictions or any reservations of right to change premiums.]

24-A M.R.S.A. §2695 **FOR GROUPS**: An outline of coverage for group health insurance, a group dental plan or a group vision care plan is not required to be delivered to certificate holders if the certificate contains a brief description of:

- A. Benefits;
- B. Provisions that exclude, eliminate, restrict, limit, delay or in any other manner operate to qualify payment of the benefits;
 - C. Renewability provisions; and
- D. Notice requirements as provided in rules adopted pursuant to this chapter.

Carriers must attest in the far left column of this checklist that the certificate contains the above required provision/descriptions.

PPO Benefit level differential Renewal provision	24-A M.R.S.A. §2677-A 24-A M.R.S.A.	There cannot be more than a 20% differential in benefits between preferred and non-preferred providers. Superintendent can grant waiver for the 20%, in particular for designated providers for cost or quality. Policy must contain the terms under which the policy can or	
Kellewai provision	\$2820 \$2738	cannot be renewed.	
Required disclosure statements on policies/certificates	Rule 755, Sec. 7(A)(22)	All dental plan policies and certificates shall display prominently by type, stamp or other appropriate means on the first page of the policy or certificate, or attached to it, in either contrasting color or in boldface type at least equal to the size type used for headings or captions of sections in the [policy][certificate] the following: "Notice to Buyer: This [policy] [certificate] provides dental benefits only."	
Third Party Notice, Cancellation and Reinstatement	24-A M.R.S.A. §2847-C 24-A M.R.S.A. §2707-A Rule 580	Third party notice of cancellation and reinstatement for cognitive impairment or functional incapacity.	
Time for suits (Group Only)	24-A M.R.S.A. §2828	There shall be a provision that from the date of issue of a policy no misstatements, except fraudulent misstatements, made by the applicant in the application for such policy shall be used to void the policy or to deny a claim for loss incurred or disability, as defined in the policy, commencing after the expiration of such 3-year period.	
Time limit on defenses (Individual Only)	24-A M.R.S.A. §2706	After 3 years from the date of issue of policy no misstatements, except fraudulent misstatements, made by the applicant in the application for such policy shall be used to void the policy or to deny a claim for loss incurred or disability, commencing after the expiration of such 3-year period.	

ELIGIBILITY/ENRO	LLMENT		
Annual Open Enrollment/Special Enrollment Periods -	45 CFR §155.410	Must provide an annual open enrollment period that begins November 1, 2018 and extends through December 15, 2018.	
INDIVIDUAL	45 CFR §155.420	Must also provide a written annual open enrollment notification to each enrollee no earlier than September 1, and no later than September 30.	
		Must provide special enrollment periods consistent with this section, during which qualified individuals may enroll. A qualified individual or enrollee has 60 days for individuals from the date of a triggering event to select a plan.	
Annual Open Enrollment/Special	45 CFR §155.725	Employer:	
Enrollment/Special Enrollment Periods - SHOP	45 CFR §155.725(g)	Must permit a qualified employer to purchase coverage for its small group at any point during the year. The employer's plan year must consist of the 12-month period beginning with the qualified employer's effective date of coverage.	
		Must provide qualified employers with a period of no less than 30 days prior to the completion of the employer's plan year and before the annual employee open enrollment period, in which the qualified employer may change its participation in the SHOP for the next plan year.	
		Must provide notification to a qualified employer of the annual election period in advance of such period.	
		Employees:	
		Must establish a standardized annual open enrollment period of no less than 30 days for qualified employees prior to the completion of the applicable qualified employer's plan year and after that employer's annual election period. Must provide	

		notification to a qualified employee of the annual open enrollment period in advance of such period. Must provide special enrollment periods consistent with this section, during which qualified individuals may enroll. A qualified individual or enrollee has 30 days for SHOP from the date of a triggering event to select a plan. Must provide notification to a qualified employee of the annual open enrollment period in advance of such period.	
		Newly qualified employees. The SHOP must provide an employee who becomes a qualified employee outside of the initial or annual open enrollment period an enrollment period to seek coverage in a QHP beginning on the first day of becoming a qualified employee.	
Dependent Children - Offer	24-A M.R.S.A. <u>\$2847-R</u> <u>\$2766</u>	All group dental insurance policies, contracts and certificates that offer dependent coverage must offer the opportunity to enroll a dependent child in the dental insurance coverage during the following periods: A. From birth to 30 days of age; and B. Any open or annual enrollment period.	
Dependent Children Up to Age 25	24-A M.R.S.A. §2833-B §2742-B	An individual or group health maintenance organization contract that offers coverage for dependent children must offer such coverage until the dependent child is 25 years of age.	
Dependent children with mental or physical illness	24-A M.R.S.A. §2742-A	Requires health insurance policies to continue coverage for dependent children up to 24 years of age who are unable to maintain enrollment in college due to mental or physical illness if they would otherwise terminate coverage due to a requirement that dependent children of a specified age be enrolled in college to maintain eligibility.	
Dependent student on medically necessary leave of absence	PHSA §2728 (45 CFR §147.145)	Issuer cannot terminate coverage of dependent student due to a medically necessary leave of absence before:	

		 The date that is 1 year after the first day of the leave; or The date on which coverage would otherwise terminate under the terms of the coverage. 	
		"Medically necessary leave of absence" means: a leave of absence or change of enrollment of a dependent child from a post-secondary education institution that:	
		 Commences while the child is suffering from a serious illness or injury; Is medically necessary; and Causes the child to lose student status for purposes of 	
		Issuer must include with any notice regarding a requirement for certification of student status for coverage, a description of the	
Extension of dependent	24-A M.R.S.A.	terms for continued coverage during medically necessary leaves of absence. A carrier offering a health plan subject to the requirements	
coverage to age 26	§4320-B	of the federal Affordable Care Act that provides dependent coverage of children shall continue to make such coverage available for an adult child until the child turns 26 years of age, consistent with the federal Affordable Care Act.	
		An insurer shall provide notice to policyholders regarding the availability of dependent coverage under this section upon each renewal of coverage or at least once annually, whichever occurs more frequently. Notice provided under this subsection must include information about enrolment periods and notice of the insurer's definition of and benefit limitations for preexisting conditions.	
Dependent coverage must be available up to age 26 if policy offers dependent coverage.	PHSA §2714 (75 Fed Reg 27122, 45 CFR §147.120)	Eligible children are defined based on their relationship with the participant. Limiting eligibility is prohibited based on: financial dependency on primary subscriber, residency,	

		student status, employment, eligibility for other coverage, marital status. Terms of the policy for dependent coverage cannot vary based on the age of a child.	
Pediatric Services	45 CFR §156.115(a)(6)	Coverage for pediatric services should continue until the end of the plan year in which the enrollee turns 19 years of age. Issuers are encouraged to cover services under the pediatric services EHB category beyond the 19 th birthday month if non-coverage of those services after that time would negatively affect care.	
CLAIMS			
Assignment of Benefits	<u>\$2827-A</u> <u>24-A M.R.S.A.</u> <u>\$2755</u>	Permits insureds to assign benefits directly to their provider of care. Applies to medical and dental expense incurred plans. Does not include indemnity plans.	
Calculation of health benefits based on actual cost	24-A M.R.S.A. §2185	All health insurance policies, health maintenance organization plans and subscriber contracts or certificates of nonprofit hospital or medical service organizations with respect to which the insurer or organization has negotiated discounts with providers must provide for the calculation of all covered health benefits, including without limitation all coinsurance, deductibles and lifetime maximum benefits, on the basis of the net negotiated cost and must fully reflect any discounts or differentials from charges otherwise applicable to the services provided. With respect to policies or plans involving risk-sharing compensation arrangements, net negotiated costs may be calculated at the time services are rendered on the basis of reasonably anticipated compensation levels and are not subject to retrospective adjustment at the time a cost settlement between a provider and the insurer or organization is finalized.	
Claim forms (Individual Only)	24-A M.R.S.A. §2710	The insurer will furnish claim forms to the claimant. If such forms are not furnished within 15 days after the giving of such notice the claimant shall be deemed to have complied with the requirements of this policy for filing of claim forms.	

Coordination of Benefits	<u>24-A</u>	Lists items that are required to be placed in an Evidence of	
and Evidence of	M.R.S.A.§2844	Coverage. Also §9 states:	
Coverage		Evidences of coverage may contain a provision for coordination	
	<u> </u>	of benefits, provided that such provision shall not relieve an	
		HMO of its duty to provide or arrange for a covered health care	
	Rule 191(§9-A and	service to an enrollee solely because the enrollee is entitled to	
	<u>§9-D)</u>	coverage under any other contract, policy or plan, including	
	<u>Rule 790</u>	coverage provided under government programs.	
Forms for proof of loss	24-A M.R.S.A.	There shall be a provision that the insurer will furnish to the	
(Group Only)	<u> </u>	policyholder such forms as are usually furnished by it for filing	
		proof of loss. If such forms are not furnished before the	
		expiration of 15 days after the insurer received notice of any	
		claim under the policy, the person making such claim shall be	
		deemed to have complied with the requirements of the policy as	
		to proof of loss upon submitting within the time fixed in the	
		policy for filing proof of loss, written proof covering the	
		occurrence, character and extent of the loss for which claim is	
		made.	
Lifetime Limits and	<u>24-A M.R.S.A.</u>	An individual or group health plan may not include a provision in	
Annual Aggregate Dollar	<u>§4318</u>	a policy, contract, certificate or agreement that purports to	
Limits Prohibited		terminate payment of any additional claims for coverage of	
		health care services after a defined maximum aggregate dollar	
		amount of claims for coverage of health care services on an	
		annual, lifetime or other basis has been paid under the health plan	
		for coverage of an insured individual, family or group.	
		A carrier may however offer a health plan that limits benefits	
		under the health plan for specified health care services on an	
		annual basis.	
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Lifetime or annual limits	PHSA §2711	Stand-alone dental plans must cover at least the pediatric dental	
on the dollar value of	`	EHB. Issuers are not prohibited from using lifetime limits for	
Essential Health Benefits	0	specific covered benefits that are not EHB; issuers are not	
(EHB):	45 §155.1065(a)(2)	prohibited from excluding all benefits for a non-covered	

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		condition for all covered people, but if any benefits are provided		
		for a condition, then no lifetime limit requirements apply.		
Cost Sharing Limitations	45 CFR § 156.150(a)			
		A stand-alone dental plan covering the pediatric dental EHB must		
*2019 Plan Year		demonstrate that it has a reasonable annual limitation on cost-		
<u>Limits:</u>		sharing as determined by the Exchange. Such annual limit is		
		calculated without regard to EHBs provided by the QHP and		
One Child: \$350		without regard to out-of-network services. "Reasonable" to mean		
Two or More Children:		any annual limit on cost sharing that is at or below \$350 for a		
\$700		plan with one child enrollee or \$700 for a plan with two or more		
		child enrollees.		
Limits on priority	24-A M.R.S.A.	Does this policy have subrogation provisions? If yes, see		
liens/Subrogation	§2836	provisions below:	_	
	§2729-A	Subrogation requires prior written approval of the insured and		
		allows such payments only on a just and equitable basis and not		
		on the basis of a priority lien.		
Notice of claim	24-A M.R.S.A.	There shall be a provision that written notice of sickness or of		
	§2823	injury must be given to the insurer within 20 days (30 days for	_	
		group) after the date when such sickness or injury occurred.		
	§2709	Failure to give notice within such time shall not invalidate nor		
		reduce any claim, if it shall be shown not to have been reasonably		
		possible to give such notice and that notice was given as soon as		
		was reasonably possible.		
Payment of Claims	24-A M.R.S.A.	A claim for payment of benefits under a policy or certificate of		
	§2436	insurance delivered or issued for delivery in this State is payable		
	<u></u>	within 30 days after proof of loss is received by the insurer.		
GRIEVANCES & APP	EALS			
Grievance procedure	<u>24-A M.R.S.A.</u>	The policy must contain the procedure to follow if an insured		
		wishes to file a grievance regarding policy provisions or denial of		
	group plans only)	benefits.		
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PROVIDERS/NETWO	RKS			

Dental hygiene therapist	24-A MRSA §2847-U 24-A MRSA §2765-A	1. An insurer that issues individual dental insurance or health insurance that includes coverage for dental services shall provide coverage for dental services performed by a dental hygiene therapist licensed under Title 32, chapter 16, subchapter 3-C when those services are covered services under the contract and when they are within the lawful scope of practice of the dental hygiene therapist.	
		2. Limits; coinsurance; deductibles. A contract that provides coverage for the services required by this section may contain provisions for maximum benefits and coinsurance and reasonable limitations, deductibles and exclusions to the extent that these provisions are not inconsistent with the requirements of this section.	
		3. Coordination of benefits with dental insurance. If an enrollee eligible for coverage under this section is eligible for coverage under a dental insurance policy or contract and a health insurance policy or contract, the insurer providing dental insurance is the primary payer responsible for charges under subsection 1 and the insurer providing individual health insurance is the secondary payer.	
		4. Application. The requirements of this section apply to all policies, contracts and certificates executed, delivered, issued for delivery, continued or renewed on or after January 1, 2015 in this State. For purposes of this section, all contracts are deemed to be renewed no later than the next yearly anniversary of the contract date.	
Independent Practice Dental Hygienists	24-A M.R.S.A. §2847-Q §2765	Coverage must be provided for dental services performed by a licensed independent practice dental hygienist when those services are covered services under the contract and when they are within the lawful scope of practice of the independent practice dental hygienist.	

Network approval	24-A M.R.S.A. §2673-A, Rule 360	All managed care arrangements except MEWAs must be filed for adequacy & compliance with Rule 850 & Rule 360 access standards.	
	Rule 850		
GENERAL DENTAL S	SERVICES/COVERA	AGE	
Emergency services	24-A M.R.S.A. §2847-A §2749-A	No prior authorization can be required for emergency services.	
Pediatric Dental	PHSA §2707 45 CFR §155.1065 (a)(3)	Stand-Alone dental plans are only required to provide coverage for pediatric dental essential health benefits. Please demonstrate compliance with dental benefits pursuant to the FEDVIP plan by completing the Benchmark Pediatric Dental checklist using the FEDVIP Benchmark Plan Benefits Chart for specific coverage information.	